

ELTON JOHN

FAREWELL YELLOW BRICK ROAD

RESCHEDULED NEW ZEALAND CONCERTS

Due to a scheduling conflict, three Elton John sold-out New Zealand concerts have been delayed by a week—with one Hawke's Bay and two Auckland performance dates affected.

Tickets to the concerts of 8th, 9th and 11th February remain valid for the rescheduled date and patrons who can attend the new date don't need to do anything.

Tickets with the new date/s will commence delivery, as scheduled, from July 8.

Patrons unable to make the rescheduled concerts can secure a full refund from their point of purchase: Mission Estate Concert or Ticketmaster.

It is recommended you LODGE YOUR REFUND request as soon as possible BEFORE Friday May 17, 2019

Patrons wishing to attend a concert that is not on the same-day-of-the-week as their original ticket/s will need to process a refund and repurchase new tickets. There will be no ticket exchanges between different concert days.

**A new concert has also been added!
Thursday 20 February
Tickets on sale Wednesday 22 May at 9am**



YES - I CAN MAKE THE NEW DATE

STATUS	WHERE	VENUE	OLD	NEW	WHAT YOU NEED TO DO
NO CHANGE	DUNEDIN	FORSYTH BARR STADIUM	TUE 4	-	You don't have to do anything! These concerts haven't been rescheduled!
NO CHANGE	HAWKE'S BAY	MISSION ESTATE WINERY	TUE 6	-	
RESCHEDULED	HAWKE'S BAY	MISSION ESTATE WINERY	SAT 8	SAT 15	You will need to sign-in to your CONCERT CLUB MEMBER PORTAL www.missionconcert.co.nz and indicate in the tick box that you're all good for the new date
RESCHEDULED	AUCKLAND	MT SMART STADIUM	SUN 9	SUN 16	You don't have to do anything! Sit tight. Your tickets, with the new date, will commence delivery from July 8, as planned.
RESCHEDULED	AUCKLAND	MT SMART STADIUM	TUE 11	TUE 18	
NEW SHOW!	AUCKLAND	MT SMART STADIUM	-	THU 20	For exclusive pre-sale opportunities sign-up at oznz.eltonjohn.com by Friday May 17, 5PM NZST GP on-sale Wednesday 22 May, 9am NZST at ticketmaster.co.nz



NO - THE NEW DATE DOESN'T WORK FOR ME

STATUS	WHERE	VENUE	OLD	NEW	WHAT YOU NEED TO DO
NO CHANGE	DUNEDIN	FORSYTH BARR STADIUM	TUE 4	-	These concerts haven't been rescheduled and are not eligible for change-of-date refunds.
NO CHANGE	HAWKE'S BAY	MISSION ESTATE WINERY	TUE 6	-	
RESCHEDULED	HAWKE'S BAY	MISSION ESTATE WINERY	SAT 8	SAT 15	You will need to sign-in to your CONCERT CLUB MEMBER PORTAL www.missionconcert.co.nz and follow the prompts to transact your refund
RESCHEDULED	AUCKLAND	MT SMART STADIUM	SUN 9	SUN 16	<ul style="list-style-type: none"> Follow the prompts for a refund in the EMAIL sent to you from Ticketmaster (check your junk/ clutter folders) If you can't find your email, go to ticketmaster.co.nz/help choose "Cancelled and Altered Events" then "Submit A Request" from the Elton page PURCHASED AT AN OUTLET? Head back to the same outlet & they'll assist with your refund. IMPORTANT Ensure your credit card info is up-to-date. (it may be different from when you purchased) Double-check! ONLY the Ticketmaster ACCOUNT HOLDER can seek the refund
RESCHEDULED	AUCKLAND	MT SMART STADIUM	TUE 11	TUE 18	
NEW SHOW!	AUCKLAND	MT SMART STADIUM	-	THU 20	For exclusive pre-sale opportunities sign-up at oznz.eltonjohn.com by Friday May 17, 5PM NZST GP on-sale Wednesday May 22, 9am NZST at ticketmaster.co.nz

I'D RATHER ATTEND A DIFFERENT CONCERT ON A DIFFERENT DAY

Tickets cannot be exchanged between different concert days.

If you cannot make the rescheduled day that corresponds with your originally purchased ticket and would like to attend one of Elton's New Zealand concerts on a different date, **you will have to refund your originally purchased ticket/s (see above)** and buy from inventory when and if it becomes available.